

WaterTech Industries Residential SOFTMAX PRO Softener 5/10 Year Warranty

Applicable to: SOFTMAX PRO Series

WaterTech Industries (WTI) hereby warrants said equipment, **only to the original purchaser at the original installation location.**

THIS WARRANTY PERIOD BEGINS at the time of initial installation and use. The warranty becomes **valid upon registration of the equipment.**

10-YEAR WARRANTY ON CONDITIONER TANK AND 5-YEAR WARRANTY ON BRINE TANK — WaterTech Industries will replace or repair (at WTI option) any conditioner tank OR brine tank that becomes unusable because of leakage, corrosion or rupture due to manufacturers defect. All internal mechanical components are warranted for a **period of five (5) years** from date of installation.

5-YEAR WARRANTY ON CONTROL VALVE — Your water system has been equipped with the highest quality water conditioning control valves available. If, upon factory inspection, the control valve body or PC board is found to be defective, WaterTech Industries will furnish repair or replacement (at WTI option) of the control valve body and/or the PC board. All internal mechanical components are warranted from manufacturers defect for a **period of five (5) years** from the date of installation.

5-YEAR WARRANTY ON RESIN — The **SOFTMAX PRO®** has been equipped with high quality water treatment media (certified to NSF Standards). If, upon factory inspection within the warranty period, the resin is found to be defective, Water Tech Industries will furnish replacement resin. The resin warranty does not cover resins subjected to water containing greater than 2.0-ppm of free chlorine or chloramines or containing greater than 0.5-ppm total Iron and/or Manganese. Resin which has been fouled by iron, manganese, organics (or other contaminants not designed for treatment by the **SOFTMAX PRO®**) is not covered.

EXCLUSIONS AND LIMITATION OF LIABILITY — Water Tech Industries' liability for special, incidental, or consequential damages is expressly disclaimed. In no event shall Water Tech Industries' liability exceed the obligation of repairing or replacing any part that becomes defective under valid warranty coverage as described above. Cosmetic damage that does not affect the process functionality of the equipment is not covered. Water Tech Industries makes every effort to ensure that all illustrations and specifications are correct. However, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product may not vary from the illustrations and specifications.

The warranty contained herein is in lieu of all other warranties, expressed or inferred, including any implied warranty of fitness for a particular purpose. Labor and transportation costs incidental to the delivery or replacement of parts other than WTI factory repairs are not covered under this warranty. In the event of a warranty replacement or repair, WTI will cover the cost of shipping the covered components. This warranty expressly excludes any system which has been damaged by accident, fire, flood, Act of God, abuse, neglect, freezing, excessive temperature (below 40° F or above 110° F.), inappropriate pressure (below 20 psi or above 100 psi), misuse, alteration of product in any way by owner or installing company, product identification tampering, misapplication, installation or operation not consistent with WTI instructions and installation outside of applicable plumbing codes and local regulations. Furthermore, this warranty expressly excludes any system which has been out of service for more than 90 days continuously. Fulfillment of the warranty coverage by WTI is contingent on proper execution of the procedures set forth in the WTI Warranty RGA policy. No person or representative is authorized to assume for Water Tech Industries any liability on its behalf, or in its name, except to refer the purchaser to this warranty. This warranty gives you specific legal rights, you may also have other rights which vary from state to state.

WHAT MUST YOU DO TO OBTAIN WARRANTY SERVICE — **The warranty registration (via phone or website) must be completed within Ninety (90) days of installation to validate the Warranty.** Repair work should be performed by an authorized Water Tech Dealer. In the event that authorized dealer service is not available, defective components may be returned directly to Water Tech Industries with prior approval for warranty service. The registered owner must contact Water Tech for return instructions and return the defective component, freight prepaid, with proof-of-purchase, within the applicable warranty period.

SOFTMAX PRO Residential Warranty 17-02-045

PRODUCT MUST BE REGISTERED TO ACTIVATE WARRANTY

VISIT WWW.WATERTECH.COM OR CALL 888-254-8412

